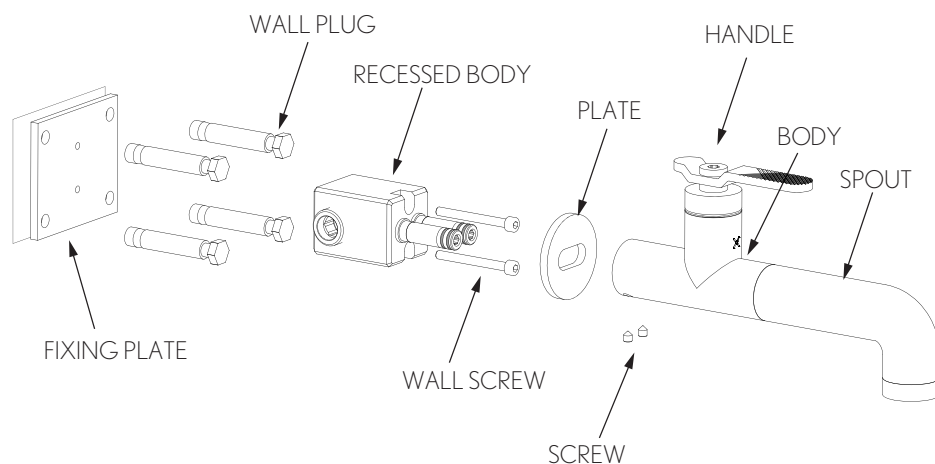


INSTALLATION INSTRUCTIONS

crosswater<sup>x</sup>



## INSTALLATION



## INSTALLATION

First shut off your water heating system then, with your mains stop cock closed, open the lowest hot and cold taps in the house and allow to run until the cold storage tank and pipes are empty (the hot water storage cylinder always remains full).

Where combination boilers are fitted it is only necessary to turn off the boiler and shut off the incoming mains.

Fitting isolating valves to the inlet feeds is recommended for ease of maintenance.

### INSTALLATION

**Warning! Remember to turn off the mains water supply before connecting to any existing pipe work.**

**Warning! Please check for any hidden pipes and cables before drilling holes in the wall.**

#### Mounting plate

A recess must be made in the wall to accommodate the fixing plate, recessed body and pipework. Note of the required depth of the cavity from the rear to the front of finished wall covering (min 65mm to max 71mm).

Secure the fixing plate using the wall plugs provided noting of the vertical alignment of the central holes.

Fix the recessed body onto the plate using the wall screws (when viewed from the front).

Place the mixer in position, check to see if any alterations are needed to the existing pipe work.

Hard plumb the hot supply to the left inlet and cold to the right.

Flush through the pipework and check for leaks.

Finish wall surface up to the exposed copper pipe.

Fit the wall plate over the copper pipes.

Apply a narrow bead of clear silicone sealant around the back edge of the cover.

Push the tap body onto the studs and secure from the underside with the grub screws provided.

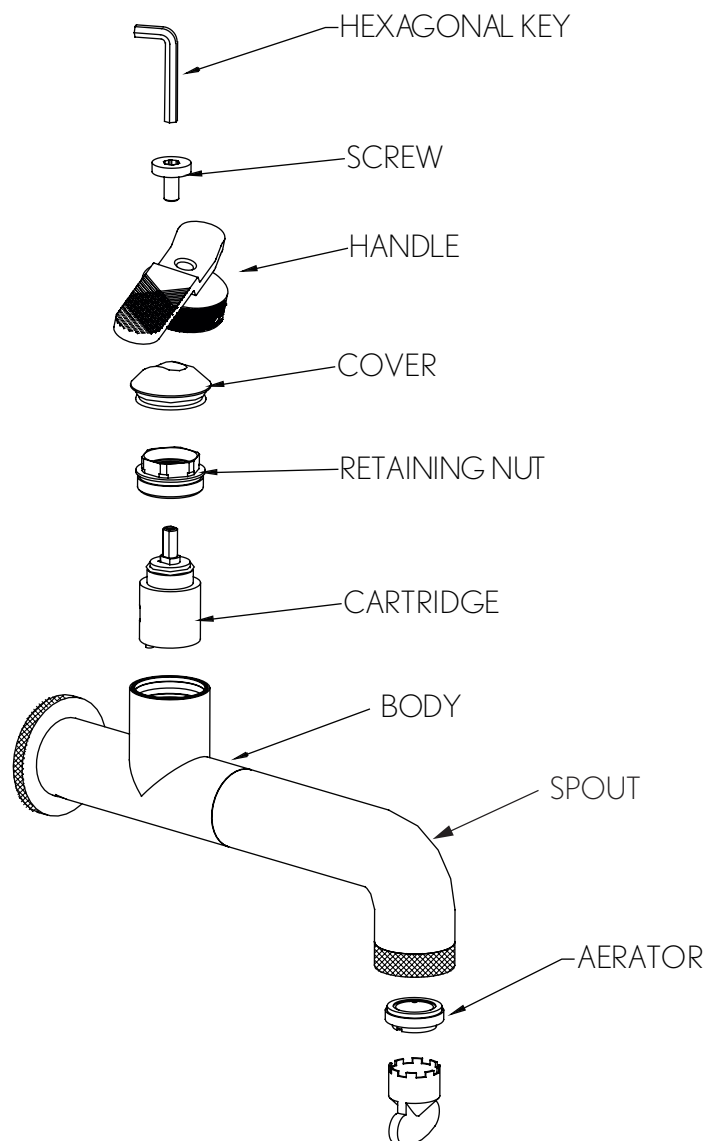
### ATTENTION



Carefully clean the water pipes before installation

Having first checked all new connections, turn on the mains stop cock, close all taps except the new mixer and as the system starts to refill check for leaks.

Once you have satisfied yourself that there are no leaks, switch on the water heating.



## CLEANING THE CARTRIDGE

The concealed cartridge should give trouble free service, but in the event of any problems, servicing is straight forward.

### To remove cartridge:

NB First shut off the water supply to the tap.

With your water supply, carefully remove the cover cap and using a hexagonal key loosen the screw but do not remove. Using a correct size spanner unscrew the retaining nut and remove the cartridge taking note of it's orientation.

Wash the cartridge with clean running water, making sure any trapped debris have been removed.

Dry and lightly grease the seal, (only use silicone grease).

Replace the cartridge followed by the nut, cover and handle.

## CLEANING

The chrome plate we use on our taps is very durable, nevertheless care should be taken when cleaning them. They should be cleaned only with warm soapy water followed by rinsing with clean water and drying with a soft microfibre cloth. Uncoated polished brass and all other living finishes are intended to change over time and are excluded from the finish warranty. All finishes are vulnerable to acid attack and some strong substances such as household cleaners, disinfectants, denture cleaners, hair dyes, wine making and photographic chemicals can cause the surface to go black or peel.

## PRODUCT COMPATIBILITY

Whilst the majority of Crosswater products are compatible, care should be taken on product selection prior to ordering to avoid installation issues. Technical drawings are available on our website or on request.

## ERRORS & OMISSIONS

In the interest of continuing design and development and product improvement, Crosswater reserve the right to change colour, designs and product specifications without prior notice.

## PRODUCT GUARANTEE

For full details of our guarantee please refer to our website. This guarantee does not cover damage during fitting, misuse or inappropriate cleaning or consumable goods. Care should be taken in hard-water areas to ensure the cartridge is regularly cleaned.

This product should only be fitted by a qualified plumber to NVQ (National Vocational Qualification) or SNVQ (Scottish National Vocational Qualification) Level 3. Should the installation be completed by a non-qualified person then the guarantee may be considered invalid.

For a claim made under our warranty written certification of your installers credentials can be required. For further information or to find a qualified installer in your area please visit the Institute of Plumbers website - [www.iphe.org.uk](http://www.iphe.org.uk)

## QUALIFICATIONS

At present, to be a plumber you need to follow the National Vocational Qualification (NVQ) route (Scottish National Vocational Qualification - SNVQ - in Scotland). These qualifications are made up of theory and practical work in the classroom/purpose built training facility and work based experience with a working plumber. Colleges should help students find a work placement, although many students organise it themselves.

The S/NVQ qualification works in levels. All recently qualified plumbers should hold S/NVQ Level 2 as basic with Level 3 as the preferred level. Level 2 will give you the foundation you need for a career in plumbing and teach you domestic plumbing to a satisfactory level. Level 3 is more comprehensive and deals with domestic, commercial and industrial plumbing along with aspects such as gas - if you want to one day set up your own business, this is the level to reach. The Institute of Plumbing and Heating Engineering, and the industry as a whole recommends that all plumbers reach a minimum of Level 3.

Reaching Level 3 has other advantages. The Institute runs a Master Plumber Certificate, which only those attaining Level 3 or equivalent can reach as long as they have the relevant experience as well. Those with S/NVQ Level 3 can (once in membership with the Institute for five years as a Member MIPHE) gain Engineering Technician EngTech status with the Engineering Council (UK).

For any further information please contact  
Crosswater on: **0845 873 8840**

Or visit our website at **[www.crosswater.co.uk](http://www.crosswater.co.uk)**

The manufacturer reserves the right to make  
technical modifications without prior notice.