

MAT & CABLE WARRANTY

All our heating cables are manufactured using state of the art technology. As our manufacturing standards in our factories are so comprehensive, we are able to offer our Cosytoes® lifetime guarantee against faults caused by manufacturing defects, provided that they have been installed in accordance with the installation instructions and with all necessary electrical regulations. The warranty covers the cost of replacement or repair of the heater, at the manufacturer's discretion, and precludes any claim for consequential damages.

THE WARRANTY IS SUBJECT TO THE FOLLOWING CONDITIONS:

1. The product's attached registration form must be completed and returned within 28 days of purchase.
2. Proof of purchase will be required in the event of a claim.
3. The heater has been installed strictly in accordance with the installation instructions, is correctly earthed and protected by an RCD Residual Current Device.
4. The heater has been installed in conjunction with a Cosytoes® timerstat control or equivalent control system.
5. The warranty is void if the heater is damaged during installation or tiling. It is therefore essential to carry out the tests on the heating cable as detailed in the instructions periodically during the installation and tiling.
6. The Guarantee is non-transferable.

THERMOSTATS AND TIMERSTATS WARRANTY

Cosytoes® Thermostat and Timerstat controls These products are warranted against material defects and workmanship in normal use for 3 years from date of purchase - the guarantee is non-transferable. During this period, Cosytoes® will repair or replace the product with a new unit or alternative of equivalent quality and specification at Cosytoes® underfloor heatings discretion, without charge, any unit proven to be defective in normal use. The warranty does not cover replacement batteries or transportation costs nor does it cover a product subjected to misuse or accidental damage. This warranty does not cover the cost of installation, removal or installation. This warranty is given in addition to and does not affect your statutory rights.

GUARANTEE

Cosytoes® under floor heating systems carry a lifetime guarantee. Prior to completing this guarantee registration form it is recommended that the terms and conditions of the guarantee are read and understood.

Please send your completed form to:

Cosytoes
Bramley House,
Bath Lane, Bramley,
Leeds,
LS13 3BB



PLEASE COMPLETE THIS SECTION AND RETURN IT TO COSYTOES UNDERFLOOR HEATING

USING THE ADJACENT TABLE, PLEASE CHECK THE BOX(ES) NEXT TO THE MAT(S) OR CABLE(S) THAT YOU HAVE INSTALLED.

Name:

Address:

.....

.....

Landline:

Mobile:

Supplier Name:

.....

Supplier Address:

.....

.....

Purchase Date: / /

Is the product installed in conjunction with a

Cosytoes Control Unit? Yes ☐, No ☐

Where is the heater is installed? Kitchen ☐,

Bathroom ☐, Hall ☐, Conservatory ☐,

Other ☐

I have read and agree to abide by the terms and conditions of the guarantee.

Signed:

Date: / /

Trademat	
TMP1.0	
TMP1.5	
TMP2.0	
TMP2.5	
TMP3.0	
TMP3.5	
TMP4.0	
TMP4.5	
TMP5.0	
TMP6.0	
TMP7.0	
TMP8.0	
TMP9.0	
TMP10	

Cable	
A150	
B300	
C450	
D600	
E750	
F900	

Softmat	
SM1.0	
SM1.5	
SM2.0	
SM2.5	
SM3.0	
SM4.0	
SM5.0	
SM6.0	
SM7.0	
SM8.0	
SM9.0	
SM10	